

Village of Oakwood 24800 Broadway Ave Oakwood Village, OH 44146

Re: Claim Instructions

Dear Claimant:

Please find enclosed a Village of Oakwood Claim form. Please complete and sign the form, and **return it to the Village of Oakwood, Claims Unit**. It is important to note that the Claims Unit cannot begin an active investigation into your claim(s) until this form is completed and received by the Claims Section.

If a portion of the form does not apply to your particular situation, please write not applicable, or N/A. To adequately investigate your claim, it is essential that you accurately provide the time, date and exact location of the incident.

If your claim involves automobile damages, you will need to submit the following documentation below:

- 1. A copy of your automobile title, registration or lease contract is mandatory; no auto claim will be processed without including this information.
- 2. Insurance coverage information, including a copy of the declarations page, is mandatory for both full and liability coverage.
- 3. Include two (2) estimates of costs of repair or an itemized repair bill. Two estimates are requested for claims involving a motor vehicle accident.
- 4. If you are claiming tire damage, the age of the tire and tire tread measurement are mandatory. Tire tread measurements can be obtained from most service stations.
- 5. Police report or incident report, if applicable, is very helpful.
- 6. Photographs of the damages to your vehicle or tire(s) and of the alleged defect that caused your damages are very helpful.
- 7. Any witness statements are optional.

If your claim involves personal injury, please include the following:

- 1. For `**Trip and Fall'** accidents you **must** include the nearest address of where you fell. *No claim will be processed without this information*.
- 2. Copies of all medical reports including; doctor bills, hospital bills and pharmacy receipts.

If your claim concerns property damage other than automobile, you will need to submit the documentation below:

- 1. A copy of homeowner's or property insurance policy, including proof of the deductible amount.
- 2. A separate itemized list(s) of property damages.
- 3. Include a description of each item on the list, including brand name, serial number, quantity lost, purchase date or age of the item and purchase price.
- 4. Attach all bills, receipts, and estimates concerning the described property.
- 5. If your claim is for property damage to your business, please submit proof of business ownership and/or lease rights and responsibilities.
- 6. Any photographs of either damaged property or what allegedly caused it.

Please send these items along with your completed claim form to the *Village of Oakwood, Claims Section, 24800 Broadway Ave., Oakwood Village, OH 44146*.

Note: Where an insurance policy is applicable, it is important to note that an individual must use their own insurance policy to cover their damages. *A municipality, such as the Village of Oakwood, may reimburse the deductible; however, we are not required to pay for damages that could possibly be paid by an insurance company. (See Ohio Revised Code Section 2744.05).*

Remember, your claim cannot be processed until the Claims Section receives a completed claim form. Claims processing can take up to 90 days or more. You will be contacted in writing as soon as your claim has been investigated and fully processed.

Claim Form

If a portion does not apply to you, enter "not applicable" or N/A. Information can be computer-filled, or you can print out the form and hand-fill it. Send completed form with required documents to the address and attention above

NAME		BIRTH DATE	HOME PHONE	Ē	WORK PHONE	
STREET ADDRESS		CITY		STATE	ZIP	
EMAIL ADDRESS		EMPLOYER NAME				
INCIDENT DATE	INCIDENT TIME		ADDRESS OF INCIDENT			
		DETAI	LED DESCRIPTIO	N OF INCIDENT		
Police Report Made?		S	If yes, where?			
WITNESS NAME WITNESS A		DDRESS				
WITNESS NAME		WITNESS A	DDRESS			
WITNESS NAME		WITNESS A	DDRESS			

FOR CLAIMS CONCERNING VEHICLE DAMAGE OR AN AUTOMOBILE ACCIDENT

VEHICLE MAKE	YEAR	TYPE	Ē	LICENSE NO.	
OWNER'S NAME	OWNER'S ADDRE	ESS			
DRIVER'S NAME	DRIVER'S ADDRESS				
Were you or anyone else injured? INO YES If yes, complete Personal Injury # People in Car:					
NAME OF INJURED PERSON 1	ADDRESS				
NAME OF INJURED PERSON 2	ADDRESS				
NAME OF OTHER VEHICLE OCCUPANT 1	ADDRESS				
NAME OF OTHER VEHICLE OCCUPANT 2	ADDRESS				
AUTO INSURANCE COMPANY NAME	MEDICAL INSURANCE COMPANY NAME				
ESTIMATED REPAIR COST	DEDUCTIBLE AM	OUNT	DESCRIBE DAMAGE	E TO VEHICLE	

FOR CLAIMS CONCERNING PERSONAL INJURY

NEAREST ADDRESS OF INCIDENT OCCURRENCE

NATURE AND EXTENT OF YOUR INJURY								
ATTENDING PHYSICIAN ADDRESS								
AMOUNT P. \$	AID BY INSURANCE	AMOUNT PAID BY YOU \$	AMOUNT OF WAGES LOST					
HEALTH INSURANCE COMPANY NAME		NAME OF HOSPITAL TRANSF	ORTED TO					
LIST ANI	D EXPLAIN ANY PHYS	SICAL DISABILITY						
OVIDE DA	TE AND NATURE OF	ANY PRIOR INJURIES						
	ATTE AMOUNT P \$ LIST ANI	ATTENDING PHYSICIAN ADDRES AMOUNT PAID BY INSURANCE	ATTENDING PHYSICIAN ADDRESS AMOUNT PAID BY INSURANCE \$ AMOUNT PAID BY YOU \$					

FOR CLAIMS CONCERNING PROPERTY DAMAGE OTHER THAN AUTOMOBILE

CAUSE OF DAMAGE	NAME OF CITY EMPLOYEE CONTACTED	DATE
NAME OF PROPERTY INSURANCE COMPANY		DEDUCTIBLE AMOUNT

I hereby attest that the above information is true to the best of my knowledge and belief:

Signature Date

ATTACHMENTS CHECKLIST

If claiming vehicle damage:

Declaration Page of car insurance policy showing deductible; copy of title, registration or lease contract; two written estimates; police report, if applicable, and photographs of vehicle damage (helpful but not mandatory); and witness statements, which are optional. If you are claiming tire damage, the age of the tire and tire tread measurements are mandatory. Tire tread measurements can be obtained from most service stations.

If claiming personal injury:

Letter from employer outlining total amount of wage loss; copies of all medical reports including doctor bills, hospital bills and pharmacy receipts; and witness statements (optional)

If claiming other property Damage:

A copy of homeowner's or property insurance policy; including proof of the deductible amount; a separate itemized list(s) of property damages with description of each item on the list, including brand name, serial number, quantity lost, purchase date or age of the item and purchase price; bills, receipts, and estimates concerning the described property; photographs of either damaged property or what allegedly caused it; and witness statements (optional). If claim is for business property damage, submit proof of business ownership and/or lease rights and responsibilities.